



BIJOUX CATERING ZURICH

*Rachid Benbouly*

## **ORDERS & DELIVERY**

The orders can be placed from Monday to Sunday, 06:00 to 20:00(It).

The delivery times are from Monday to Sunday, 06:00 to 20:00(It).

## **LIABILITY**

Bijoux Catering Zurich assures that their products are fresh and well packed. Once they are handed over to the customer or handling agent Bijoux Catering will no longer be responsible for the goods.

## **CONDITIONS OF PAYMENT**

We accept direct payment on delivery in cash (Swiss Francs, US Dollars or Euro). We accept major credit cards. Any other form of payment arrangements should be previously agreed.

## **SHORT TERM ORDERS OR SPECIAL WISHES**

Additional fees will be charged for Express Orders. Short term orders must be taken by email during of office hours. The acceptance of short terms orders is conditional.

## **MINIMUM ORDER**

Our minimum order value is CHF 200.-CHF.

## **INVOICING**

All prices are subject to 8% VAT which will be added on the invoice.

## **DATA PROTECTION**

No third party will receive any data concerning the names, addresses or any other information of our clients. It will be used solely for the processing of the orders.

## **CANCELLATIONS**

Orders cancelled less than 24 hours before the delivery will be subject to fees.

## **FORCE MAJEURE**

Bijoux Catering is not liable for whole or partial non-performance or suspension of its obligation as a direct or indirect result of labor strikes, fire, flood, inability to obtain material, traffic jams, accidents, breakdowns, war, insurrection, riot, bad weather conditions, government acts or regulations or any other cause (whether or not of a likely nature) beyond the company's control.

## DISPUTES

Jurisdiction Commercial Court of Bülach, Switzerland.

## PLACE OF ORIGIN FOR MEAT, FISH AND EGGS

Due to daily shopping, our fresh products can originate from all over the world, the below mentioned countries are a guideline.

You are welcome to ask us about the origin once purchased.

**Beef:** Switzerland, USA, Brazil, Ireland, Chile

**Lamb:** Switzerland, New Zealand, Australia

**Duck:** France

**Veal:** Switzerland

**Pork:** Switzerland

## SERVICES & FEES

Delivery or Pick-up to/from Handling Agent	60.00
Delivery or Offload to/from Aircraft	90.00
Delivery or Offload to/from Aircraft with a high-loader	450.00
Express Orders:	
- less than 12 of office hours before delivery	+ 30% on regular prices
- less than 6 of office hours before delivery	+ 50% on regular prices
- less than 3 of office hours before delivery	+ 100% on regular prices
Laundry service -Tableware only	48.00 / Kg
Landside Special Acquirements fee	91.00 / hour
Waste disposal service	60.00
Dish washing service	84.00 / hour
Cancelation - less than 24 of office hours before delivery	50% of the total value
Cancelation - less than 12 of office hours before delivery	100% of the total value

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