



BIJOUX CATERING

On Air

PRIVATE JETS TERMS AND CONDITIONS

Zurich, Basel, Bern and Geneva

ORDERS & DELIVERY

The orders can be placed from Monday to Sunday, 06:00 to 20:00(It).

The delivery times are from Monday to Sunday, 06:00 to 20:00(It).

LIABILITY

Bijoux Catering Zurich assures that their products are fresh and well packed. Once they are handed over to the customer or handling agent Bijoux Catering will no longer be responsible for the goods.

CONDITIONS OF PAYMENT

We accept direct payment on delivery in cash (Swiss Francs, US Dollars or Euro). We accept major credit cards. Any other form of payment arrangements should be previously agreed.

SHORT TERM ORDERS OR SPECIAL WISHES

Additional fees will be charged for Express Orders. Short term orders must be taken by email during of office hours. The acceptance of short terms orders is conditional.

MINIMUM ORDER

Our minimum order value is CHF 200.-CHF.

INVOICING

All prices are subject to 7.7% VAT which will be added on the invoice with tax exemption according to art. 23 al. 2 ch. 8 LTVA for airlines with their headquarters abroad and those with their seat in the Swiss territory and listed by the authorities.

DATA PROTECTION

No third party will receive any data concerning the names, addresses or any other information of our clients. It will be used solely for the processing of the orders.

CANCELLATIONS

Orders cancelled less than 24 hours before the delivery will be subject to fees.

FORCE MAJEURE

Bijoux Catering is not liable for whole or partial non-performance or suspension of its obligation as a direct or indirect result of labor strikes, fire, flood, inability to obtain material, traffic jams, accidents, breakdowns, war, insurrection, riot, bad weather conditions, government acts or regulations or any other cause (whether or not of a likely nature) beyond the company's control.

DISPUTES

Jurisdiction Commercial Court of Bülach, Switzerland.

PLACE OF ORIGIN FOR MEAT, FISH AND EGGS

Due to daily shopping, our fresh products can originate from all over the world, the below mentioned countries are a guideline.

You are welcome to ask us about the origin once purchased.

Beef: Switzerland, USA, Brazil, Ireland, Chile

Lamb: Switzerland, New Zealand, Australia

Duck: France

Veal: Switzerland

Pork: Switzerland

SERVICES & FEES

Administration and airport tax	+ 12% on the total value
Delivery or Pick-up to/from Handling Agent	60.00
Delivery or Offload to/from Aircraft by van	90.00
Delivery or Offload to/from Aircraft with a high-loader	250.00
Express Orders:	
- less than 12 of office hours before delivery	+ 30% on regular prices
- less than 6 of office hours before delivery	+ 50% on regular prices
- less than 3 of office hours before delivery (only Zurich)	+ 100% on regular prices
Laundry service -Tableware only	48.00 / Kg
Landside Special Acquirements fee	90.00 / hour
Waste disposal service per 10 kg	60.00
Dish washing service	90.00 / hour
Cancellation - less than 24 of office hours before delivery	50% of the total value
Cancellation - less than 12 of office hours before delivery	100% of the total value
World Economic Forum	+50 % on regular prices

